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Tiruchi Corporation upgrades website

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An interactive voice response system and SMS services are on the anvil

TIRUCHI: The Tiruchi Corporation has upgraded its website and moved to a new web address in an attempt to improve its online services.

The new website of the civic body, www.trichycorporation.gov.in now runs on high end IBM blade server with 2 MBPS optical fibre connectivity. The previous website of the Corporation, www.trichycitycorporation.com was running on 68 KBPS connectivity. Users logging in to the previous website are now being automatically re-directed to the new website of the Corporation.

The new website, a few features of which were still under construction, would be fully complete within the next few days. However, already some of the online services are already available.

A huge amount of data, most of them relating to Corporation tax demands and collections ward-wise and zone wise, have now been segregated. Accordingly, only “relevant and necessary information” have been made accessible to the public while other records would be available for Corporation officials, each of whom have been given separate user identities and passwords. This was aimed at de-clogging the site by segregating the unwanted and irrelevant information for the public, sources said.

The new website offers a range of online citizen services including online filing of grievances, a

tax calculator, tax balance enquiries, birth and death record enquiry system and application forms for various services. Using the tax calculator, applicants seeking new property tax assessments can calculate the tax for their properties by themselves by feeding in the requisite information at the site. Tax payers can also find tax collection centres and payment modes.

Separate sections on the Right to Information Act, Schools and Colleges, FAQs (under construction) and city information have also been provided. Related links to the State government, Municipal Administration and Water Supply Department, Commissioner of Municipal Administration and Tamil Nadu Institute of Urban Studies have also been provided.

An online support, an interactive voice response system and SMS services are also on the anvil.