

The New Indian Express 09.09.2009

TN govt website gets user-friendly [Express News Service](#)

CHENNAI: E-governance efforts of the Tamil Nadu government took another significant leap on Tuesday with its re-designed website going online.

The re-design is aimed at making the site more user friendly. Particularly, key information on many departments which was earlier buried under sub-heads have been brought onto the home page, so that visitors can easily browse through departmental information and online services.

Information is available about online services of taluk offices, building plan approvals, burial services, driving licences, e-filing of VAT returns, encumbrance certificates, property tax and water charges, among others. Separate columns have been created for documents, grievance redressal, welfare schemes, tenders, RTI and contacts.

The masthead of the website depicts the State as an

Information Technology hub with an image of Tidel park, a Bharathanatyam dancer and the Mahabalipuram shore temple symbolic of its cultural heritage. In the foreground are the green fields stressing the importance given to agriculture. A slide-show of tourism spots, including Meenakshi Amman temple in Madurai, is an attractive feature.

There is also a feedback option for visitors, welcoming comments and suggestions about the website. An improved user experience of government services awaits at www.tn.gov.in.