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Civic body to upgrade e-governance system

Staff Reporter

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'Aim to bring about more speed and overall improvement in our services'

NEW DELHI: The Municipal Corporation of Delhi has decided to upgrade its existing e-governance system supporting the civic agency's website that was launched in 2003.

To assist in the up-gradation, the civic body has zeroed in on a private firm. Once the plan is approved by the MCD Standing Committee, the company will provide the design, development implementation and operational support for the e-governance project. The IT firm will also help the civic body integrate its existing application with the new, more developed system.

After implementation of the project, the system will ensure that services like booking of parks and community halls, mother and child welfare information, vigilance information and registration of birth and death are all uploaded online effectively.

An MCD official said: “It will provide a single-window service to all citizens besides developing an integrated view of the civic body’s information service. It will further lead to increased efficiency, effective planning and performance monitoring. We had introduced filing of property tax online quite some time ago but now other services will also be made online to bring about more transparency, speed and overall improvement in our services.”

In addition, the civic body is also in the process of digitising its land and property records. “At presently these files take up a lot of space at the MCD headquarters in Town Hall. A number of times they get destroyed by pests and rains.

By digitising the records we will be able to save space and make it easier to access records wherever it is required,” the official added.