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South Delhi municipal corporation brings more services online to increase efficiency

[Alok K N Mishra](#) | TNN | Updated: May 17, 2017, 09.30 PM IST



Manoj Tiwari launching the SDMC website.

NEW DELHI: For providing better, efficient, transparent and prompt services to citizens [South Delhi municipal corporation](#) on Wednesday launched a new [website](#)

. Lunched by Delhi BJP chief

[Manoj Tiwari](#)

, the website will take the process of paperless services further

as it offers facilities like online tehbazari fee payment, hawking fee payment, hackney-carriage registration and fee payment. Now, the licensees can pay their licence fee and also generate the receipts sitting at home without the need to come to the civic body's office or Citizen Service Bureau Centres.

South Corporation has already brought the sanction of building plans and issue of most of the licences such as general trade licence, health trade licence and factory licence online.

"The new website is more informative and provides most modern facilities to the citizens," Tiwari said after he launched e-mutation service.

Tiwari however could not miss the poor sanitation conditions which marks various parts in South Delhi as well as other parts of the capital. The municipal corporations of Delhi including financially stable South Corporation were among the worst performers in the country in Swachh Survey 2017. South Delhi ranked at 202 position among the 434 cities surveyed.



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"For the success of Swachh Bharat Mission we have to remove garbage from all wards within three months," Tiwari,

who advised authorities to improve the condition of sanitation, said. He however appreciated SDMC's ease of doing business efforts. He also asked the authorities to identify all dark spots in the wards and install LED for the safety of women and girls.

With the launch of e-mutation services, SDMC commissioner Puneet Kumar Goel said, SDMC has become a pioneer in this field which will provide a big relief to the property holders.

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In the new system of e-mutation the applications can be filed online with all supporting documents. The queries, if any, will also be raised only online and when the application is complete in all respects the taxpayer will be called to the office of the civic body on a particular date and time where he can meet senior officers for verification of the submitted documents. After verification the mutation certificate will be issued online.

SDMC mayor [Shyam Sharma](#) said a time period of 15 days has been fixed for issue of mutation certificate from the date of submission of the application. It will also bring more transparency, accountability and efficiency in doing mutation, he said.